

HairPro Pet INSTRUCTION BOOKLET

PX250 SERIES



Scan QR to view HOW-TO VIDEOS and more.



CONTENTS

Important Safety Instructions3
What's Included4
Getting Started5
Accessories6
Cleaning Guide8
Cleaning the Hand Tools and Hose9
Maintenance
Troubleshooting
Guarantee

X

This marking indicates that this product should not be disposed with other household wastes throughout the UK. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources.

To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

IMPORTANT SAFETY INSTRUCTIONS -FOR HOUSEHOLD USE ONLY

READ CAREFULLY BEFORE USE - SAVE THESE INSTRUCTIONS. FOR HOUSEHOLD USE ONLY; READ ALL INSTRUCTIONS BEFORE USING THIS SPOT CARPET/UPHOLSTERY CLEANER

WARNING REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, INJURY, OR PROPERTY DAMAGE:

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

- **1.** Improper connection of the equipment grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the socket is properly grounded.
- 2. **DO NOT** modify the plug provided with the appliance.
- 3. DO NOT force into socket or try to modify it.
- **4. DO NOT** pull, close door, or wrap around sharp edges or corners on the cord. To unplug, grasp the plug, not the cord. Keep cord away from heated surfaces.
- To reduce the risk of fire or electric shock due to internal component damage, use ONLY Shark Deep Clean Pro/ Oxy Multiplier formula in the correct tanks, as intended for use with this appliance. See instructions within this guide.
- **6.** The areas around where you are cleaning may become wet, use care to avoid slipping and falling.
- **7.** Use care when removing and reattaching the hand tool to the Spot Cleaner to avoid accidental activation of the cleaning solution.
- 8. DO NOT spray solution on your skin or in your eyes.
- **9. DO NOT** fill solution tanks while installed on the appliance. Remove before filling.
- DO NOT operate if there is any wetting of the exterior surfaces of the appliance. If the appliance is wet, dry with a cloth before use.
- **11.** To reduce the risk of shock and unintended operation, turn off and unplug Spot Cleaner before any adjustment, cleaning, maintenance, or troubleshooting.
- **12.** Before each use, carefully inspect each part for damage or wear. If a part is damaged or worn out, immediately discontinue use.

DO NOT use if any part is damaged or if Spot Cleaner is not working as it should, has been dropped, left outdoors, or dropped into water.

13. DO NOT immerse or spray water on the body of the Spot Cleaner. To clean the surface, wipe with a dry cloth.

- DO NOT allow to be used by children or as a toy. Close supervision is necessary when used near children.
- 15. DO NOT handle plug or Spot Cleaner with wet hands.
- **16. DO NOT** use without the dirty water tank, clean solution tank, or filter in place.
- **17.** Use only a identical Shark[®] replacement parts. Only use Shark[®] branded filters and accessories.
- **18.** If plugging unit into extension cord, ensure cord is no more than 15m to prevent damage to the motor.
- **19. DO NOT** place Spot Cleaner on uneven surfaces.
- **20. DO NOT** use to pick up:
 - a) Large objects
 - b) Hard or sharp objects (glass, nails, screws, or coins)
 - c) Large quantities of dust (e.g., drywall dust).

d) Smoking or burning objects (hot coals, cigarette butts, or matches)

e) Flammable or combustible materials (lighter fluid, petrol, or kerosene)

f) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

- **21. DO NOT** use in the following areas:
 - a) Poorly lit areas

b) Outdoor areas

c) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, petrol, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).

DO NOT: Engage spray trigger unless pointing at the affected area. WARNING: May still spray when the unit is powered off.



GETTING STARTED

PARTS

- A Deep Clean Tank
- B Dirty Water Tank
- **G** StainStriker Tank
- D HairPro Integrated Crevice Tool
- B HairPro Tough Stain Tool
- **G** Reversible Bristles
- G 177ml Deep Clean Pet Formula
- 355ml OXY Multiplier Formula
- Hair Collection Basket

Spray Outlet Removable Bristles Suction Inlet N Tool Release Button

Spray Trigger

- HairPro Wide Tough Stain Tool
- HairPro Pet Mess Trapping Tool
- HairPro Pet Hair Trapping Tool
- **R** Power Button



NOTE: Not all accessories come with all units. Tools may vary by model. For additional accessories available, please visit www.sharkclean.co.uk



and remove.

- 2 O
- 1. Remove the Deep Clean **2.** Add water to the Deep Tank from the unit. Turn Clean Tank up to the the tank over, unscrew cap Water fill line. Then add Deep Clean Pet formula to the Concentrate fill line.



3. Replace the cap, then reinstall the tank until it clicks into place.



4. Remove the StainStriker 5. Replace the cap and tank from the unit and turn reinstall the tank until it over. Unscrew the cap and clicks into place. pour the Oxy Multiplier formula into the tank.



- 6
- **6.** Unwrap the power cable and plug into a power socket. Turn **ON** unit to begin cleaning.

TIP: Upon first use, remove the dirty water tank, and reattach it firmly ensuring the surfaces are properly sealed.

IMPORTANT: Vacuum with traditional vacuum cleaner first before you begin stain cleaning. Use **ONLY** Shark branded cleaning solutions in this unit.

ACCESSORIES

	HairPro Integrated Crevice Tool	HairPro Tough Stain Tool	HairPro Wide Tough Stain Tool	HairPro Pet Hair Extractor	HairPro Pet Stain Extractor
			F.		
Tough Stains	~	~	~		
Light Stains	✓*	✓*	✓*	>	~
Large Stains			~		
Light Hair Pick Up	>	~	~	>	
Heavy Hair Pick Up				>	
Pet Mess Pick Up					~
For WET Use (With Solution)	>	~	~	>	~
For breaking up DRY stains	~	~	~	~	~
Rinse & Go Self Wash	~	~			

*Use Hair Gripping Fins/Rubber Agitators.

NOTE: Clean each tool after use and allow to dry fully before storing.

ACCESSORIES HairPro Integrated For hard-to reach areas and small stains. **Crevice Tool** Tips: • Swap between Bristles for tough stains, and Rubber Agitators for light stains or cleaning delicate surfaces. • To remove the bristles, squeeze the indents and pull outwards. • Clean with Rinse & Go Self Wash. Hairpro Tough For larger stains and deeper cleans. Stain Tools Tips: • Swap between Bristles for tough stains, and Hair Gripping Fins for light hair pick up & stains or cleaning delicate surfaces. Clean the HairPro Tough Stain Tool with Rinse & Go Self Wash. ٠ Clean the HairPro Wide Tough Stain Tool by removing the window and rinsing in water. HairPro Pet Hair For heavy hair pickup & light stains. Extractor Tips: • Use short backwards strokes to collect the surface hair. • Twist the cup to remove, empty and clean. • Empty the cup frequently to maintain performance. • The mesh filter can be twisted and removed for separate cleaning. • The front window can be removed for cleaning. To replace, align the lower part first before clipping into place. Hairpro Pet Stain Captures unhygienic pet messes - and prevents them from Extractor contaminating your unit. Tips: Spray, Scrub and extract the stain.

- Twist the cup to remove, empty and clean.
- Empty the cup regularly.
- Keep tool level to reduce spillage.
- The mesh filter can be flipped down and removed for cleaning.
- The front window can be removed for cleaning. To replace, align the lower part first before clipping into place.

CLEANING AND DRYING TIPS

CLEANING:

- Avoid oversaturating the stain by continually spraying.
- Allow the solution to sit for 5-20mins on older stains.
- Clean fresh stains immediately.
- Scrub in multiple directions for enhanced stain removal.
- Ensure solution is correctly diluted.

- DRYING:
- Apply even and constant pressure when extracting excess liquid.

• Angle the tool foreword slightly to engage the vents

fully to the surface, for

• Continue passing over the

surface until no more liquid is

optimum suction.

removed.

For information, scan QR to view **HOW-TO VIDEOS**

6

CLEANING GUIDE

CLEANING THE HAND TOOLS AND HOSE

WET STAIN CLEANING	 Follow the stain guide located on the HairPro Crevice Tool. Turn on the unit and vacuum up the liquid mess. Spray and scrub the stain. Tilt the tool forward to extract the stain and any excess liquid. Repeat if necessary. Note: Review stains after 24hrs to ensure they are fully removed. Repeat cleaning if necessary. 		
DRY STAIN CLEANING	 Follow the stain guide located on the HairPro Crevice Tool. Scrub the stain. Turn on the unit. Spray and scrub the stain. Tilt the tool forward to extract the stain and any excess liquid. Repeat if necessary. Note: Review stains after 24hrs to ensure they are fully removed. Repeat cleaning if necessary. 		
	 Use the Gripping Fins/Rubber Agitators. Before cleaning the stain, use short backwards strokes to collect surface hair. Frequently tilt the tool forward to vacuum up the hair. Refer to the cleaning guide above & Accessories section for tips on hair pickup. Note: For surfaces with heavy hair, use the HairPro Pet Hair Extractor. 		
PET MESS CLEANING	 Use the HairPro Pet Mess Trapping Tool to prevent unhygienic messes entering your unit. Spray, scrub and extract the stain, keeping the tool level. DO NOT exceed the MAX FILL line of the cup. After use, turn off the power to the unit and empty the tool cup where appropriate. Wash the window, cup, filter and rest of the body thoroughly with soapy water. See the Accessory guide for tool tips. 		
	 For hard-to-reach areas, use the integrated HairPro Crevice Tool. Swap the bristles from tough stain to rubber agitators depending on stain or hair cleaning. To remove the Crevice Tool bristles, pinch both sides of the black bristle insert and pull outwards. Follow the cleaning guides above. 		
REVERSIBLE BRISTLES	 The HairPro Tough Stain Tool, HairPro Wide Tough Stain Tool and Integrated HairPro Crevice Tool all feature swappable bristles. The tough stain bristles are best suited for tough stain cleaning whereas Hair Gripping Fins are designed for hair collection and stain cleaning on delicate surfaces. 		



1. Ensure the Deep Clean Tank is at least partially filled with Cleaning Solution and Water.



2. Turn on the power. Align the hand tool and press down to engage the self-cleaning button to flush the hand tool with cleaning solution. Tilt the tool up and down while shaking the hose for optimal, even cleaning. After cleaning is complete, hold the tool up high and let unit run for 3 seconds. Turn off the power.

Note: The Rinse & Go feature is only compatible with the HairPro Crevice Tool and HairPro Tough Stain Tool. For the remaining tools, remove the window, cups, filters and bristles (if applicable) and clean with soapy water. Allow all tools to dry before storing.

Tip: After cleaning the Pet Mess Trapping tool, replace the clear window by first aligning the bottom (1) over the bristles, and then rotate up until it snaps into place (2).



MAINTENANCE



1. Remove the dirty water tank keeping the tank upright and place down on a level surface. Push the handle all the way back until it clicks, then lift off the lid.



2. Clean the float and make sure it can move freely. Remove the filter from the unit and rinse if needed.



3. Remove the basket by pulling up on the handle. Over a bin, squeeze the tabs and lift the handle to clear the basket of hair and debris.



5. Remove the hand tool by pressing the release button. Remove the window and bristles from the tool and rinse thoroughly.



4. Pour away the dirty water from the tank

where suitable. Rinse and clean the tank

with soapy water ensuring the seals are

wiped clean of debris. Allow to air dry

before reinstalling.

6. If debris becomes lodged, clear it by opening the access door under the unit. Be sure to click the door back into place when cleared.

NOTE: Clean unit after every use to avoid the build up of odours, bacteria, and mould. Ensure the collection basket and plunger are clean and dry before re-installing in to the Dirty Water Tank.

TROUBLESHOOTING

Problem	Solution				
Inconsistent spray or no spray	Ensure there is cleaning solution In both of the solution tanks. Make sure the Deep Clean Pro Tank is installed correctly. Make sure the unit is plugged in and the power is on.				
Low suction or no suction	Make sure the dirty water tank is not overfilled and is installed correctly. Check the clog access point underneath the unit and clear any debris trapped inside at the end of the hose. If a cleaning tool is attached, make sure it is connected correctly. Remove any debris from the cleaning attachments.				
Unit not turning on	Make sure the unit is plugged in completely. Try a different socket. Ensure On/Off button was pressed.				
Liquid leaking from unit The dirty water tank may be overfilled. Make sure the dirty water tank and the Deep Clean Tank are both installed corr Make sure the float valve in the dirty water tank is not stuck. Make sure the unit is on a stable, flat surface.					
Solution tanks leaking	Make sure the caps on the solution tanks are tightened fully. Make sure both tanks are installed correctly and the caps have clicked into place.				
Rinse & Go/ Self-Wash is not working with a hand tool	Be sure that the tip of the clear window is fully inserted into the Self-Wash groove. If Self- Wash is still not working, rock the hand tool back and forth to improve liquid flow. Ensure there is enough liquid in the clean water tank. <i>Note: This feature is only compatible with the Integrated Crevice Tool & Tough Stain Tool.</i>				
Debris is stuck in the hose	While using Rinse & Go Self-Wash, tap or shake the hose to help clear debris.				

CLEANING FORMULAS







plierTo order refills andatingexplore our completeubbornsolution range, scans.the QR code.

Shark Deep Clean Pet Deep carpet cleaning Pet formula for removing dirt & grime.

Tough stain eliminating formula for those stubborn stains & odours.

TECHNICAL SPECIFICATIONS

PX250 Series: 220V - 240V, 60 Hz, 450W RECORD THIS INFORMATION

Model Number: _____

Date of Purchase:

(Keep receipt)

Store of Purchase: _____

©2024 SharkNinja Operating LLC.

SharkNinja Europe Limited, 1st/2nd Floor Building 3150, Thorpe Park, Century Way, Leeds, England, LS15 8ZB **sharkclean.co.uk**

SharkNinja Germany GmbH, Rotfeder-Ring 9, 60327 Frankfurt am Main, Germany

SHARK and STAINSTRIKER are registered trademarks in the United Kingdom of Sharkninja Operating LLC. Illustrations may differ from actual product.

THREE (3) YEAR LIMITED WARRANTY

THE SHARK GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Shark if you bought your Shark appliance from sharkclean. co.uk. However, at Shark we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 3 years.

A household appliance like a Shark floorcare appliance constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Shark machines guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for three years if you register your purchase with us within 28 days. There is information on how to register below.

How do I register my Shark guarantee?

If you have purchased your Shark appliance directly from sharkclean.co.uk your guarantee is registered automatically. If you bought it from anywhere else, you can register your guarantee online within 28 days of purchase.

- To register online, please visit www.sharkclean.
 co.uk/register-guarantee or scan the QR code in your instruction manual.
- Keep a note of the date you purchased the machine.

IMPORTANT:

- Keep your receipt if you bought your Shark floorcare appliance from anywhere except sharkclean.co.uk. You will need it to claim under your guarantee.
- The free Shark guarantee only applies to Shark owners living permanently in the UK.

What are the benefits of registering my free Shark guarantee?

When you register your guarantee, you will get an extra two years of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Shark floorcare appliance and hear the latest news about new Shark technology and launches.

What is covered by the free Shark guarantee? Repair or replacement (at Shark's option) of your Shark machine, including all parts and labour.

What is not covered by the free Shark guarantee?

Normal wear and tear.

- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Shark appliance which is not in accordance with the Shark Operating Manual supplied with your machine.
- Damage caused by use of the Shark appliance for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.
- Damage caused by use of parts and accessories which are not Shark Genuine Components
- Faulty installation (except where installed by Shark).
- Repairs or alterations carried out by parties other than Shark or its agents.

How can I claim under the free Shark guarantee?

Contact our customer service helpline on 0800 862 0453. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at https://support. sharkclean.co.uk/. The Shark representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that the item will need to be boxed when you return it to us, which can be any suitable box; it does not have to be the original packaging.

Where can I buy genuine Shark spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark floorcare appliance. You'll find a full range of Shark spares, replacement parts and accessories for all Shark machines at www. sharkclean.co.uk. Please remember that damage caused by the use of non-Shark spares may not be covered under your auarantee.

Notes:

Notes:	Notes:

SHARK and STAINSTRIKER are registered trademarks in the United Kingdom of SharkNinja Operating LLC.

SharkNinja Europe Limited, 1st/2nd Floor Building 3150, Thorpe Park, Century Way, Leeds, England, LS15 82B +44 (0)800 862 0453 www.sharkclean.co.uk SharkNinja Germany GmbH, Rotfeder-Ring 9, 60327 Frankfurt am Main, Germany www.sharkclean.co.uk

