

# ***Shark***<sup>®</sup>

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**NV350UKR**

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**Owner's guide**

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# IMPORTANT SAFETY INSTRUCTIONS

## For Household Use Only

**WHEN USING AN ELECTRICAL APPLIANCE, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:**

**READ ALL INSTRUCTIONS BEFORE USING YOUR SHARK® LIFT AWAY®.**

### **⚠ WARNING:**

This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children shall not use or play with this appliance.

Close supervision is necessary to keep appliance out of reach of children during use.

**⚠ WARNING:** To reduce the risk of electric shock or injury, do not use outdoors or on wet surfaces.

**⚡ CAUTION:** Power nozzle contains electrical connections and the Power nozzle is not a serviceable part.

**⚠ WARNING:**  
TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

- 1 DO NOT** use outdoors or on wet surfaces.
- Unplug from electrical outlet when not in use and before servicing.
- Inspect power cord or plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Contact Customer Service or Service Center or similarly qualified person to replacement the line cord in order to avoid a hazard.
- DO NOT** use if the appliance is not working, has been dropped, dropped into water, damaged or left outdoors.
- NO SERVICEABLE PARTS.** Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the appliance is used. Contact Customer Service or a Service Center for the repair or replacement under the warranty agreement.
- DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
- DO NOT** unplug by pulling on cord; to unplug, grasp the plug, not the cord.
- DO NOT** handle plug or vacuum cleaner with wet hands.
- DO NOT** run the vacuum cleaner over the power cord, close a door on the cord or pull cord around sharp corners.
- The use of an extension cord is not recommended.
- DO NOT** leave vacuum cleaner when plugged in.
- Keep cord away from heated surfaces.
- Turn off all controls before plugging or unplugging the vacuum cleaner.

**13** Store your vacuum cleaner with the power cord secured around the two cord holders as shown in the STORAGE section.

**14 DO NOT** attempt to defeat the interlocks.

## GENERAL USE

**15** Use only as described in this manual.

**16 DO NOT** put any objects into openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.

**17** Keep your work area well lit.

**18** Keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.

**19 DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.

**20 DO NOT** allow young children to operate the vacuum cleaner or use as a toy. Close attention is necessary when used near children.

**21 DO NOT** use without Dust Cup and/or filters in place.

**22 DO NOT** use if airflow is restricted; if the air paths or the Motorized Floor Nozzle become blocked, turn the vacuum cleaner off. Remove all obstructions before you turn on the unit again.

**23** Keep Motorized Floor Nozzle away from hair, face, fingers, uncovered feet, and loose clothing.

**24** Only use manufacturer's recommended attachments.

## DUST CUP/FILTERS

Before turning on the vacuum:

**25** Make sure that all filters are thoroughly dry after routine cleaning.

**26** Make sure that Dust Cup and all filters are in place after routine maintenance. Refer to MAINTENANCE section for filter cleaning instructions.

**27** Make sure Motorized Floor Nozzle is free of blockages.

**28** Only use filters and accessories provided by Euro-Pro Europe Limited. [Failure to do so will void the warranty.]

## GENERAL CLEANING

**29 DO NOT** pick up large-sized objects.

**30 DO NOT** pick up hard or sharp objects such as glass, nails, screws, or coins that could damage the vacuum cleaner.

**31 DO NOT** use to pick up drywall dust.

**32 DO NOT** pick up smoking or burning objects such as hot coals, cigarette butts, fireplace ash, or matches.

**33 DO NOT** pick up flammable or combustible materials such as lighter fluid, gasoline, or kerosene or use vacuum in areas where they may be present.

**34 DO NOT** pick up toxic solutions such as chlorine bleach, ammonia, or drain cleaner.

**35 DO NOT** use in an enclosed space where vapors are present from paint, paint thinner, moth-proofing substances, flammable dust, or other explosive or toxic materials.

**36 DO NOT** vacuum up any liquids.

**37 DO NOT** immerse vacuum cleaner in water or other liquids.

**38 DO NOT** use outdoors or on wet surfaces; use only on dry surfaces.

**39** Use extra care when cleaning on stairs.

**40** Remove brushroll from unit before rinsing.

# SAVE THESE INSTRUCTIONS

This appliance complies with the WEEE-Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE).



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased.

They can take this product for environmental safe recycling.

This appliance complies with the European directives for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions.

### **This manual covers model number:**

NV350UKR 26

### **TECHNICAL SPECIFICATIONS**

Voltage: 220-240V~

Hertz: 50/60Hz

Watts: 900W

Power Nozzle: 80W

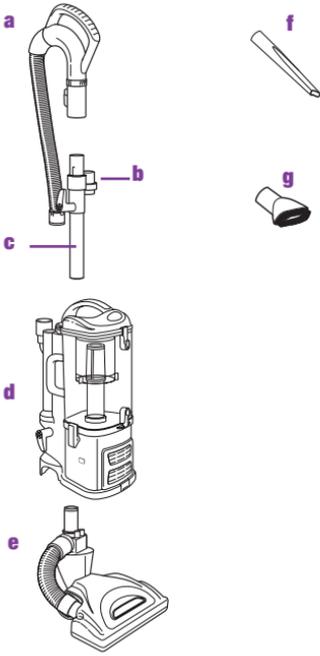


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purchasing  
the **Shark®**  
**Lift Away®**.

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# Getting Started



## FIRST THING'S FIRST, YOU NEED TO KNOW WHAT'S IN THE BOX YOU JUST OPENED:

- a** Handle with Stretch Hose
- b** Accessory Holder
- c** Extension Wand
- d** Portable *Lift-Away*<sup>®</sup>
- e** Motorised Floor Brush\*
- f** 14 cm Crevice Tool
- g** Dusting Brush

\*NOTE: Motorised floor brush may differ from what is shown in the illustration above.



Fig. 1



Fig. 2



Fig. 3

## ACCESSORIES:

### CREVICE TOOL

Reach deep into narrow spaces and clean between cushions, under radiators and baseboards and in hard to reach crevices and corners. **(Fig. 1)**

### DUSTING BRUSH

Dust shelves, lamp shades, window blinds, books, furniture and other upholstered household items. **(Fig. 2)**

### ACCESSORY HOLDER

Designed to hold the crevice tool and dusting brush. For quick access to tools when vacuuming and cleaning around the house. **(Fig. 3)**

Your new **Shark® Lift Away®** vacuum cleaner can easily be configured into different cleaning modes to meet all your cleaning needs: upright vacuum and portable *Lift-Away®*.

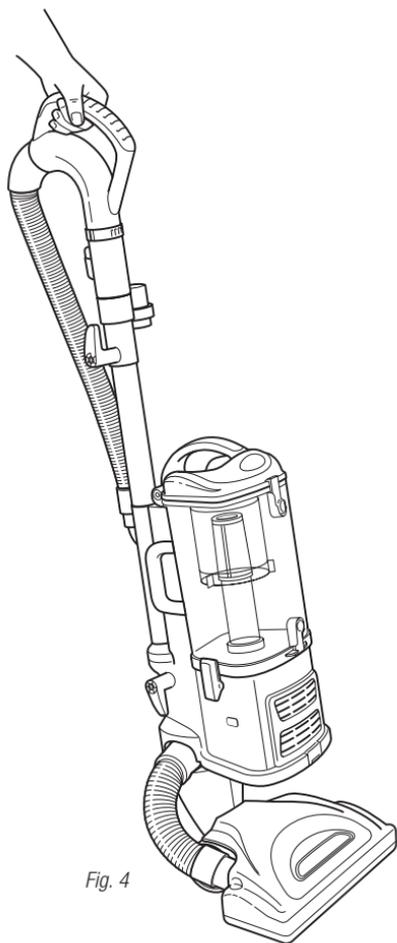


Fig. 4

## MODES:

### 1 UPRIGHT VAC

Upright vacuuming - floors and carpets. (Fig. 4)

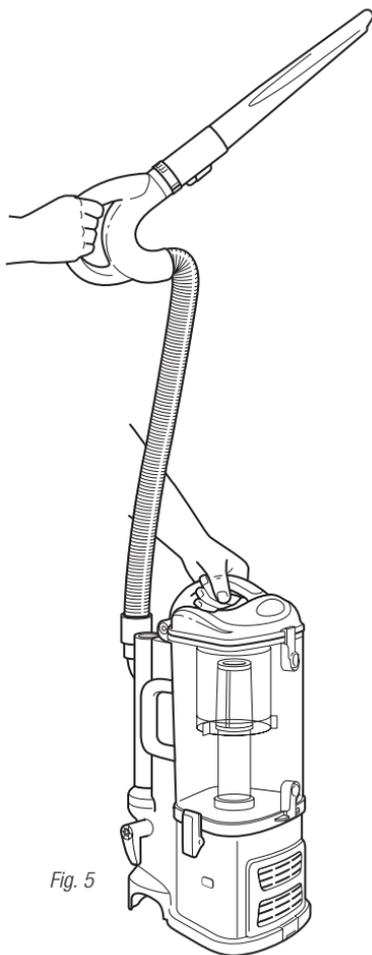


Fig. 5

### 2 PORTABLE LIFT-AWAY

Take the *Lift-Away* with you around the house to clean hard to reach places. (Fig. 5)

## Mode 1: Upright Vac

**⚠ WARNING:** To reduce the risk of electric shock, unplug the unit before assembling, adding or removing attachments or converting modes.

**⚠ WARNING:** The On/Off switch is on the top of the *Lift-Away*® canister. Always ensure the power is OFF ("0" position) before plugging and unplugging.

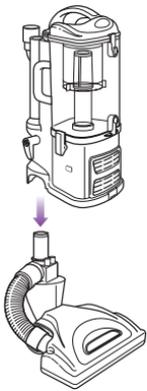


Fig. 6



Fig. 7

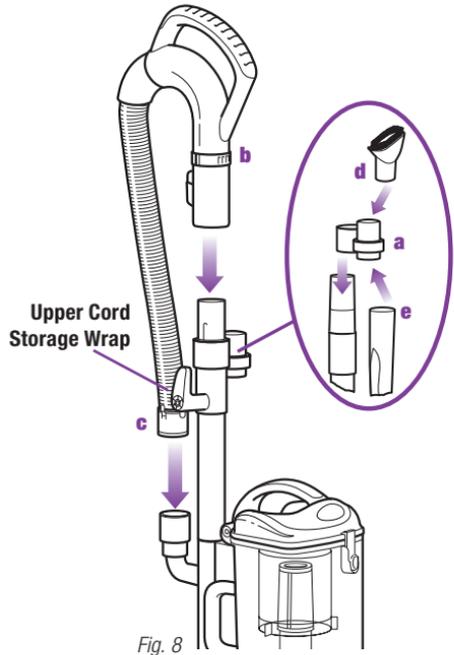


Fig. 8

### TO ASSEMBLE:

- 1 Place the floor nozzle on a level surface.
- 2 Align the tube of the floor nozzle with the tube on the *Lift-Away* canister and lower until you hear the two pieces click into place. (Fig. 6)

When attaching the motorised floor brush, ensure that the latching mechanism is fully locked in place to ensure electrical connection has been made.

- 3 Attach the end of the extension wand to the tube on the back of the *Lift-Away* canister until it clicks into place. (Fig. 7)

- 4 Slide the accessory holder (a) positioned opposite the upper cord wrap, over the extension wand. Align the tab with the groove and push down. (Fig. 8)
- 5 Push the handle (b) onto the top of the extension wand until you hear it click into place. (Fig. 8)
- 6 Insert the end of the stretch hose (c) into the connector on the back of the *Lift-Away* canister. (Fig. 8)
- 7 Store the dusting brush (d) and the crevice tool (e) on the mounts of the accessory holder. (Fig. 8)

## Suction Release Collar

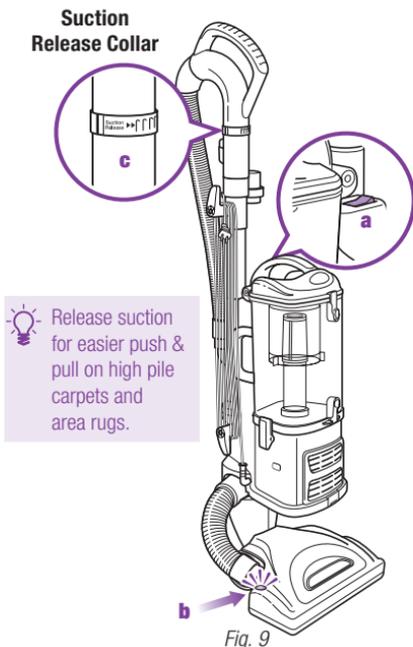


Fig. 9



Fig. 10

## TO USE:

- 1 Rotate the cord release to quickly release the power cord.
- 2 Secure the power cord in the cord hook.

- || = Brush Roll On  
 | = Bare Floor  
 ○ = OFF



- 3 Press the On/Off switch (a) to the "I" position to vacuum bare floors (straight suction only) or to the "II" position to engage the motorised floor brush (for vacuuming carpets and rugs). (Fig. 9)

**IMPORTANT:** The motorised brush indicator light (b) will illuminate green when motorised floor brush is on, or red if there is a blockage or jam. (Fig. 9) This feature is designed to protect your Lifetime Belt that powers your motorised floor brush. See Checking for Blockages on page 16.

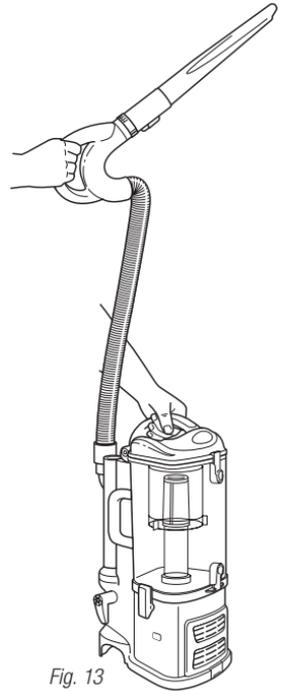
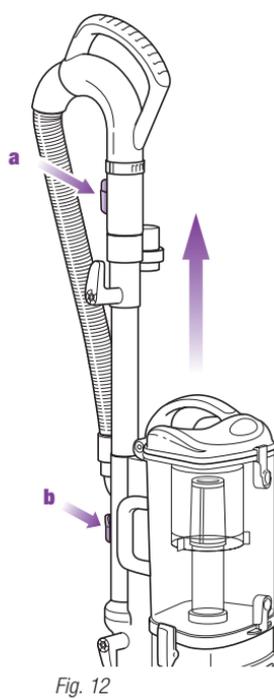
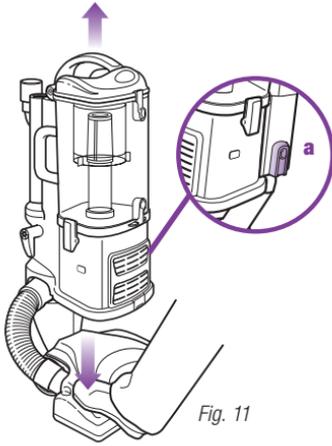
- 4 Gently press the floor nozzle down with your foot while you grasp the handle and tilt it back towards you. (Fig. 10)

**NOTE:** The rotating brush on the motorised floor brush will not spin unless the nozzle is flat against the floor and the handle is tilted back.

- 5 It may become necessary at times to adjust the suction release (c) on the handle. (Fig. 10) If the vacuum seems difficult to push or pull or if it is lifting up area rugs, adjust the suction release by rotating the collar 90° counterclockwise to open the valve. Rotate the collar clockwise to close the valve when you need high suction and for vacuuming floors.
- 6 Empty dust cup after vacuuming and periodically during use when it appears full. (See "Maintenance" section for instructions.)
- 7 When you are finished vacuuming, turn the vacuum off.

## Mode 2: Portable *Lift-Away*®

 You can carry your vacuum cleaner in both modes by the carry handle located on top of the dust cup.



### PORTABLE *LIFT-AWAY*

- 1 Separate the portable *Lift-Away* canister from the floor nozzle by pressing the red release button (a) on the side of the canister. Gently hold the nozzle to the floor with your foot and pull the canister up. (Fig. 11)
- 2 Press the handle release button (a) and pull the handle up or press the extension wand release button (b) and pull the extension wand up. (Fig. 12)
- 3 Attach desired accessory onto the end of either the extension wand or the handle.
- 4 Press the On/Off switch to the "I" position to turn the vacuum on for above-floor cleaning and hold the handle in one hand while you carry the portable *Lift-Away* around the house with the other hand. (Fig. 13)

## Above-Floor Cleaning

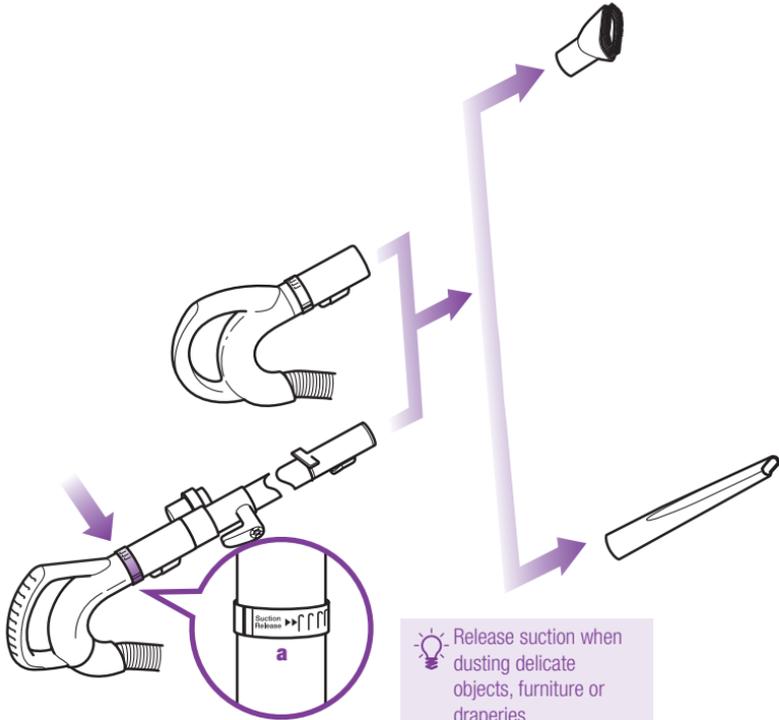


Fig. 14

### Suction Release Collar

## CLEAN ABOVE THE FLOOR IN UPRIGHT VAC OR PORTABLE *LIFT-AWAY*® MODE

- 1 Press the handle release button and pull the handle up or press the extension wand release button and pull the extension wand up.
- 2 Attach desired accessory onto the end of either the extension wand or the handle. (Fig. 14)
- 3 **Adjust the amount of suction with the suction release on the handle. Open the valve (a) by rotating the collar 90° counterclockwise for low suction when doing light jobs such as drapes or fine surfaces. Close the valve (a) by rotating the collar clockwise 90° for high suction and when using the hand held power brush. (Fig. 14-a)**

- 4 Press the On/Off switch to the "I" position to turn the vacuum on for above-floor cleaning.

**IMPORTANT:** Ensure vacuum is in upright position. Do not use position "II" when cleaning above the floor in the upright vac mode as this will engage the motorised floor brush. The rotating brush may damage your floor if run for a prolonged period of time in one area.

## Lift-Away® with Floor Nozzle

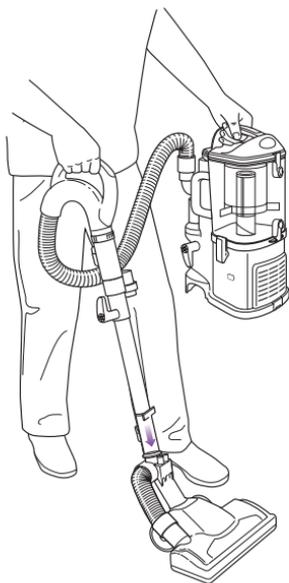


Fig. 15

### CLEAN THE FLOOR IN DETACHABLE CANISTER MODE

- 1 Press the extension wand release button and pull the extension wand up.
- 2 Attach Motorised Floor Brush onto the end the extension wand. **(Fig. 15)**
- 3 Press the On/Off switch to the "1" position to turn the vacuum on for above-floor cleaning.

**NOTE:** The rotating brush will not rotate in Detachable Canister mode.

## Storage

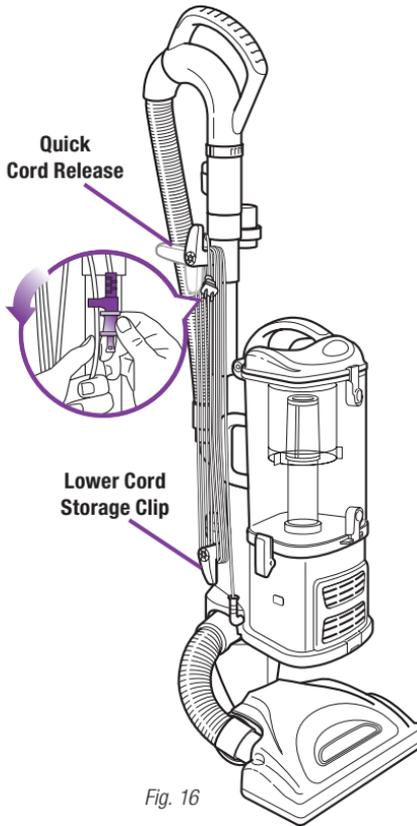


Fig. 16

### STORE YOUR VACUUM SAFELY

- 1 Convert your vacuum back to upright vac mode.
- 2 Rotate the upper quick cord release to its upright position and coil the power cord loosely around the two clips. Clip the plug onto the cord to secure. (**Fig. 16**)
- 3 Store the dusting brush and the crevice tool on the mounts on the accessory holder.
- 4 Store your vacuum cleaner safely in a cool dry area where it will not be a hazard, will not get damaged and will not cause damage to anyone or anything.

**NOTE:** Empty dust cup after cleaning and prior to storing. (See "Maintenance" section for instructions.)

To reduce the risk of electric shock, unplug the unit before performing any cleaning, maintenance, or troubleshooting checks.

Reassemble all parts securely before operating vacuum.

**DO NOT** operate the vacuum without the pre-motor filters and dust cup in place.

**DO NOT** operate the vacuum with WET filters.

**IMPORTANT:** Make sure all filters are completely dry before inserting back into vacuum.

**⚠ WARNING:** Never insert sharp objects into any opening to clear an obstruction.

**IMPORTANT:** Damages caused while clearing or attempting to clear blockages are not covered under your product's limited warranty.

## Maintenance

**⚠ CAUTION:** Turn power off and unplug from outlet before servicing.

COMPONENT	MAINTENANCE SCHEDULE
1 Dust Cup	Empty each time you vacuum.
2 Pre-Motor Foam Filter	Rinse and air dry every 3 months under normal use.
3 Pre-Motor Felt Filter	Rinse and air dry every 3 months under normal use.
4 Post-Motor HEPA Filter	Clean once every 2 years or as needed.

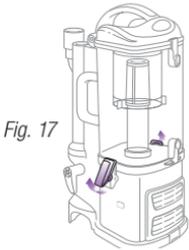


Fig. 17



Fig. 18



Fig. 19

**IMPORTANT:** Loss of Suction may occur if foam filters are not cleaned every 3 months. Rinse and allow to air dry completely. Foam filters may appear dirty after use - this is normal.

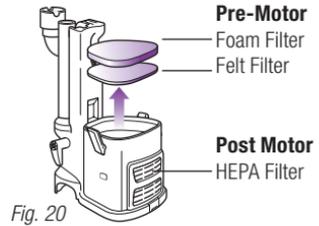


Fig. 20

### EMPTYING THE DUST CUP

The dust cup needs to be emptied each time you vacuum and periodically during cleaning, when the dust cup appears full.

- 1 Undo the latches on the sides of the dust cup by lifting them up and outwards to remove the dust cup from the motor base. (Fig. 17)
- 2 Hold the dust cup over a trash receptacle and press the bottom door release button. (Fig. 18) Tap gently to empty contents. Press the door shut again until it clicks.
- 3 If needed, turn the dust cup upside down over the trash receptacle and press the top door release button. (Fig. 19) Tap gently to remove contents.  
Use a dry cloth or paper towel to remove debris stuck to the screen filter inside the dust cup. Press the door shut again until it clicks.
- 4 Replace the dust cup on top of the motor base. Hook the two latches onto the tabs on the sides of the dust cup and push down to lock.

### CLEANING THE PRE-MOTOR FILTERS

- 1 Remove the dust cup.
- 2 Pull the 2 filters out from the top of the motor base. (Fig. 20)
- 3 Rinse the filters thoroughly in lukewarm water until the water runs clear.  
**DO NOT** put the filter in the washing machine or dishwasher.  
**NOTE:** The material in the filter will discolor over time. This is NORMAL and will not affect the performance of the filter.
- 4 Squeeze out excess water and let air-dry for at least 24 hours before replacing. Do not use a hair dryer or other heating methods to dry.
- 5 Place the felt filter in first, then the foam filter.
- 6 Replace the dust cup.

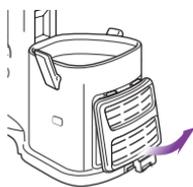


Fig. 21



Fig. 22



Fig. 23

## CLEANING THE POST-MOTOR HEPA FILTER

- 1 Remove the filter cover from the front of the vacuum by pulling up on the tab and pulling the cover away from the vacuum. **(Fig. 21)**
- 2 Take out the HEPA filter by pulling it straight out.
- 3 Turn the filter over so that the dirty side is on the bottom and vigorously tap it clean against a garbage can to remove any dust. **(Fig. 22)**
- 4 Wash the filter under the tap using lukewarm water with the dirty side face down until the water runs clear. **(Fig. 23)**

**DO NOT** put the filter in the washing machine or dishwasher.

**NOTE:** The material in the filter will discolor over time. This is **NORMAL** and will not affect the performance of the filter.

- 5 Allow the filter to air dry for 24 hours. Do not use a hair dryer or other heating methods to dry.
- 6 Once the HEPA filter is dry, replace it back into the vacuum.
- 7 Replace the cover by inserting the two tabs into the holes at the top and then swinging the cover down until it clicks into place.

## Maintenance - cont'd

**⚠ CAUTION:** Turn power off and unplug from outlet before servicing.

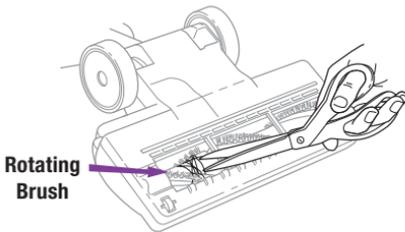


Fig. 24

### CLEANING THE MOTORISED FLOOR BRUSH

When your motorised floor brush needs cleaning or locks onto an object, it automatically shuts down to prevent damage to your lifetime belt. The indicator light will illuminate red warning you to turn off the vacuum and clear blockage immediately. The light will reset itself once blockage has been cleared and power has been cycled on/off or vacuum has been locked in the upright position.

- 1 Detach the motorised floor brush from the portable *Lift-Away*® canister.
- 2 Inspect the opening underneath and the rotating brush. If a build-up of debris is present, remove it. Carefully cut anything wound around the rotating brush with scissors. Avoid damaging or cutting the bristles. (Fig. 24)

 Make sure you are working in a well lit area and use a flashlight to help search for blockages.



### CHECKING FOR BLOCKAGES

Blockages may cause your vacuum to overheat and shut down. To prevent this from happening, check potential blockage areas after heavy use or if you detect a loss of suction or poor cleaning performance.

#### 1 Dust Cup

Dust cup may be full. Empty dust cup.

#### 2 Pre-Motor & Post-Motor Filters

- Pre-motor filters require washing every 3 months for optimum performance.  
The post-motor HEPA filter needs to be washed every 2 years.
- Ensure that all the filters are clean.

#### 3 Accessories

- Check intake openings:
  - Extension Wand
  - Dusting Brush
  - Crevice Tool
  - Turbo Brush

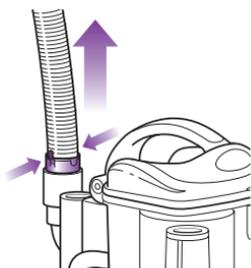


Fig. 25

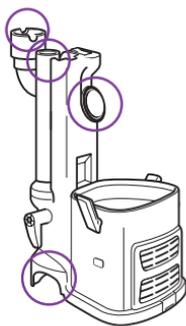


Fig. 26

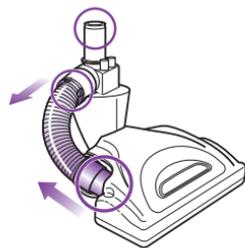


Fig. 27

#### 4 Hose and Connections to Vacuum

- Detach the stretch hose from the back of the portable *Lift-Away*® canister by squeezing the tabs together and pulling up. (Fig. 25) Straighten out the hose and look inside for blockages.
- Remove the dust cup and extension wand and separate the portable *Lift-Away* canister from the motorised floor brush. Look in all 4 openings for any blockages. (Fig. 26)

#### 5 Motorised Floor Brush

- Detach the hose on the motorised floor brush at the top by squeezing the tabs together and pulling out, and at the bottom by pulling out the connector. Inspect inside the 3 holes. (Fig. 27)

## Troubleshooting Guide

**⚠ CAUTION:** Turn power off and unplug from outlet before servicing.

PROBLEM	POSSIBLE REASONS & SOLUTIONS
<b>Vacuum is not picking up dirt.</b>	<p>Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting back into the vacuum. (See "Maintenance" sections for instructions.)</p> <p>Dust cup may be full; empty dust cup.</p> <p>Check hose and hose connections for blockages; clear blockages if required.</p> <p>If dust cup is empty, and attachment inlets are clear, check for other blockages. (See "Checking for Blockages" for instructions.)</p>
<b>Vacuum lifts scatter rugs (lightweight, movable rugs).</b>	<p>Suction is powerful. Take care when vacuuming scatter-type rugs or rugs with delicately sewn edges. Open the suction release on the handle to decrease suction power.</p> <p>Move the On/Off switch to "I - Suction Only" position to disengage the brush roll</p>
<b>Airflow is restricted. No suction or light suction.</b>	<p>Check filters to see if they need cleaning. Follow instructions for rinsing and drying the filters before re-inserting back into the vacuum.</p> <p>Dust cup may be full; empty dust cup.</p> <p>Check hose, hose connections, nozzles and accessories for blockages; clear blockages if required.</p> <p>Close the suction release on the handle to increase suction power.</p> <p>If dust cup is empty, and attachment inlets are clear, check for other blockages.</p>
<b>Brush roll does not spin</b>	<p>Immediately turn off and unplug vacuum, disconnect the nozzle and remove blockage before reconnecting and turning vacuum back on.</p> <p>Pull the handle toward you and release the floor nozzle to disengage the auto-off feature.</p> <p>Move the On/Off switch to the "II - Brush Roll On" position.</p>
<b>Vacuum turns off on its own.</b>	<p>This vacuum cleaner is equipped with a motor protective thermostat. If for some reason your vacuum overheats, the thermostat will automatically turn the unit off. Should this occur, perform the following steps to restart the motor thermostat:</p> <ol style="list-style-type: none"><li>1. Move the On/Off switch to the "O" (Off) position.</li><li>2. Unplug the vacuum.</li><li>3. Empty the dust cup and clean filters.</li><li>4. Check for blockages in hose, accessories and inlet openings.</li><li>5. Allow the unit to cool for a minimum of 45 minutes.</li><li>6. Plug in the vacuum.</li><li>7. Turn the On/Off switch to the "I" (On) position to restart the vacuum.</li></ol> <p><b>Note:</b> If vacuum still does not start, contact Customer Service</p>

# Warranty

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark we are so confident about the quality of our products that we give you an additional manufacturer's warranty of up to five years. These terms and conditions relate to our manufacturer's warranty only – your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our warranty. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

## Shark® Guarantees

A household appliance like a vacuum cleaner constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

Every Shark® machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at [www.sharkclean.eu/uk](http://www.sharkclean.eu/uk).

## How do I register my extended Shark® guarantee?

You can register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your machine:

- Serial number (on the machine rating label)
- Date you purchased the machine (receipt or delivery note)
- To register online, please visit [www.sharkclean.eu/uk/register-guarantee](http://www.sharkclean.eu/uk/register-guarantee)

## IMPORTANT

- Both the 12 months and the extended 4 years guarantee will only cover your product from the date of purchase.
- Please keep your receipt at all times. Should you need to use your extended guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your guarantee.

## What are the benefits of registering my free Shark® guarantee?

When you register your guarantee we'll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark® vacuum and hear the latest news about new Shark® technology and launches.

If you register your guarantee online, you'll get instant confirmation that we've received your details.

## How long are new Shark® machines guaranteed for?

Our confidence in our design and quality control means that your new Shark® vacuum cleaner is guaranteed for a total of three years. (12 months plus an extended warranty of 4 years).

## What is covered by the free Shark® guarantee?

Repair or replacement of your Shark® machine (at Shark®'s discretion), including all parts and labour. A Shark® guarantee is in addition to your legal rights as a consumer.

## What is not covered by the free Shark® guarantee?

- Blockages – For details of how to unblock your vacuum cleaner, please refer to the Operating Manual.
- Normal wear and tear such as brush bar, fuse, belt, batteries etc.
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark® Operating Manual supplied with your machine.
- Use of the vacuum cleaner for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the operating instructions.
- Use of parts and accessories which are not Shark® Genuine Components.
- Faulty installation (except where installed by Shark®).
- Repairs or alterations carried out by parties other than Shark or its agents.

## What happens when my guarantee runs out?

Shark® does not design products to last for a limited time. We do appreciate that there may be a desire for our customers to want to repair their vacuum cleaners after the warranty has elapsed. In this case please contact our free phone customer service help line and ask about our out warranty program, on 0800 862 0453.

## Where can I buy genuine Shark® spares and accessories?

Shark® spares and accessories are developed by the same engineers who developed your Shark® vacuum. You'll find a full range of Shark® spares and replacement parts for all Shark® machines at [www.sharkclean.eu/uk/parts](http://www.sharkclean.eu/uk/parts). Accessories are at [www.sharkclean.eu/uk/accessories](http://www.sharkclean.eu/uk/accessories).

Please remember that using non-Shark® spares invalidates your guarantee.



Euro-Pro Europe Limited  
15 Mariner Court  
Calder Park  
Wakefield  
WF4 3FL  
Freephone 0800 862 0453  
[www.sharkclean.eu](http://www.sharkclean.eu)

Technical Details

Model number: NV350UKR 26  
Main unit voltage: 220-240V~, 50/60Hz  
Watts: 900W  
Power Nozzle: 80W

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Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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