

Shark

Air Purifier

HP100 Series



	Read and review instructions for operation and use.
	Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.
	For indoor and household use only.
When using electrical appliances, basic safety precautions should always be followed, including the following:	

OWNER'S GUIDE

NOTE: SAVE THESE INSTRUCTIONS. KEEP FOR FUTURE REFERENCE.

IMPORTANT SAFETY INSTRUCTIONS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

Unplug or disconnect the appliance from the power supply before servicing.

WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

GENERAL WARNINGS

- DO NOT** operate with a damaged cord or plug. Discard or return to an authorised service facility for examination and/or repair.
- DO NOT** run cord under carpeting. **DO NOT** cover cord with throw rugs, runners, or similar coverings. **DO NOT** route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

USE WARNINGS

- Children should be supervised to ensure that they **DO NOT** play with the appliance. Keep the cord out of reach of children.
- Cleaning and user maintenance should not be done by children.
- Prior to cleaning or other maintenance, the appliance must be disconnected from the supply mains.
- DO NOT** handle plug or appliance with wet hands.
- DO NOT** use without filter in place.
- Only use Shark® branded filters and accessories.
- DO NOT** damage the power cord:
 - DO NOT** pull or carry appliance by the cord or use the cord as a handle.
 - DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - DO NOT** stand the appliance on the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
- DO NOT** use with any opening blocked; keep free of dust, lint, hair and anything that may reduce airflow.
- DO NOT** use if appliance is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.

- DO NOT** place appliance on unstable surfaces such as chairs or tables.
- DO NOT** use in the following areas:
 - Wet or damp surfaces
 - Outdoor areas
 - Spaces that are enclosed and may contain explosive or toxic fumes or vapours (lighter fluid, petrol, kerosene, paint, paint thinners, mothproofing substances, or flammable dust).
- Turn off all controls before unplugging the appliance.
- Unplug from electrical outlet when not in use and before any maintenance or cleaning.
- Hand wipe external surfaces with water only. Wiping with cleaning chemicals could damage the unit.
- Make sure filter is in place after routine maintenance.

REMOTE CONTROL BATTERY WARNINGS

- The battery must be disposed of properly, including keeping it away from children, as even used batteries can cause injury.

WARNING: Chemical Burn Hazard. Keep batteries away from children.

This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

SAVE THESE INSTRUCTIONS

SETTING UP YOUR UNIT

Parts:

1. Air Output Vents
2. Control Panel
3. Front Display
4. Air Purifier Base
5. Air Intake Vents
6. Filter
7. Filter Door



TIPS FOR SETTING UP YOUR UNIT

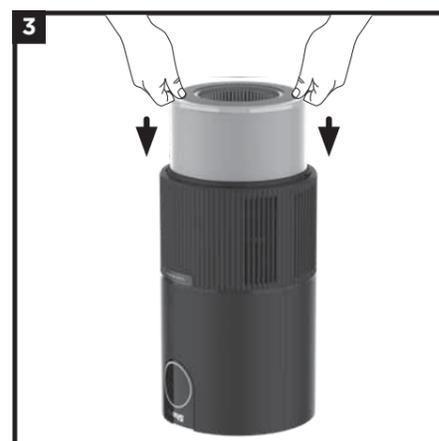
- Make sure the front panel of the unit faces away from the closest wall.
- Do not move the unit while it is running. Turn off the power and unplug the unit before moving it.
- Make sure the vents are not blocked.
- Do not place anything on the air purifier.
- Do not place the air purifier near heaters or radiators.
- Keep the unit out of direct sunlight and away from water or other liquid.
- Keep all nearby doors and windows closed when operating the air purifier.
- Avoid using in very humid environments.



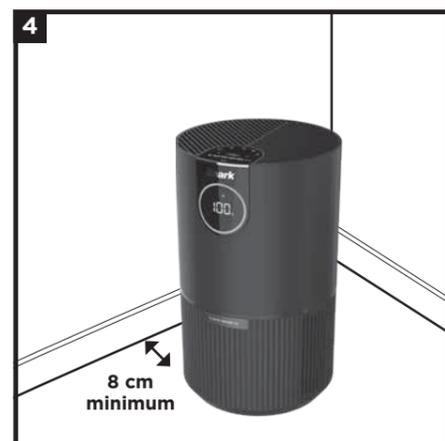
1. Remove the filter door located on the bottom of the air purifier.



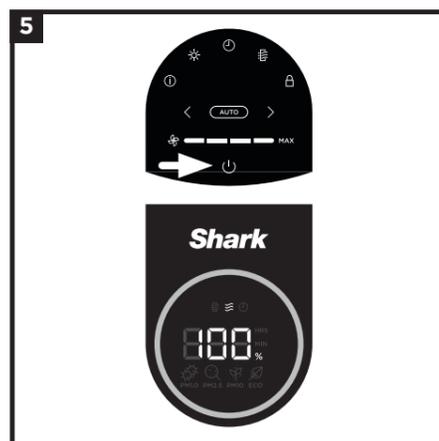
2. Take the filter out of the unit and remove plastic packaging, then insert back into the unit. **DO NOT** run the air purifier unless the filter is removed from its packaging and properly reinstalled.



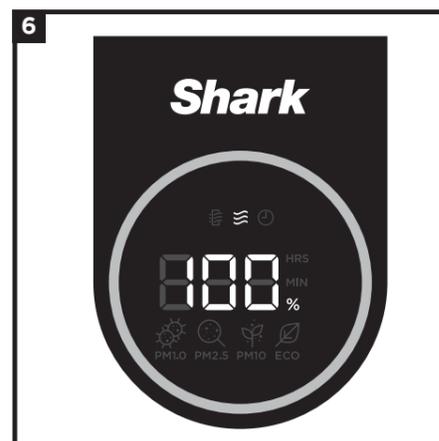
3. With the filter installed, replace the filter door. Twist the filter door until clicks into place.



4. Set up the unit on a level floor surface, at least 8 cm away from walls and objects.



5. Plug the unit into an electrical outlet and press the power button on the top control panel.



6. When the unit is powered on, it will begin to analyse the air quality indicated by the rotating lights. After a few seconds the unit will display the current air quality and you can customise the settings on your unit.

CONTROL PANEL

Your air purifier is equipped with a control panel on the top of the unit and a display screen on the front of the unit.

TOP CONTROL PANEL

Includes controls that allow you to customise the settings.



FRONT DISPLAY SCREEN

Displays the current air quality status based on the Air Info mode selected on the top control panel.



TOP CONTROL PANEL BUTTONS

- On/Off:** Press to turn the power on or off.
- Air Info:** Press to switch between air quality display options. See the Air Info Settings section for more information.
- AUTO:** Press to turn on Auto Mode. In this setting the fan speed automatically adjusts based on real time air quality readings. As the air quality improves, the fan speed will decrease. If air quality worsens, the fan speed will increase. **Leave your unit in Auto Mode for optimal performance.**
- Filter Life:** Press to show the remaining filter life. Once the filter has 0% remaining, the FILTER LIFE button will flash to indicate the filter needs to be changed. See Installing and Removing the Filter section for more information.
- Brightness:** Adjusts the brightness of both the front display screen and the top control panel. Switch between 3 options: full brightness, partially dim, fully dim.
- Shut-Off Timer:** Set the number of hours for the air purifier to run before it automatically shuts off. Timer can be set between 1-12 hours.
- Fan Speed:** Adjusts the speed of the fan. Select one of 4 settings: 1 Low, 2 Medium, 3 High, 4 Maximum. Note: If fan speed is manually changed, auto mode will be deactivated. For tips on optimal fan setting, see Optimising Fan Speed section.
- Optimise Performance in Eco Mode:** After 100% clean air status is achieved for 10 minutes in Auto Mode, your air purifier will enter Eco Mode. Your unit's filter life and electricity usage will be Optimised!
- Beep Control:** To control your unit's beeping, hold the Air Info and Child Lock buttons at the same time for two seconds.

AIR INFO SETTINGS

The built-in sensor detects your air quality to give you real-time information. Use the **AIR INFO** button to switch between air quality display options.

INFO	FRONT DISPLAY SCREEN	REAL-TIME READING
% AIR QUALITY		Displays the air quality rating: • Poor: 0%–69% • Fair: 70%–84% • Good: 85%–100% If your unit reads 100% this means your air quality is very good. Should the air quality drop, the % will adjust accordingly.
TIME REMAINING		Shows the estimated time remaining until reaching air quality rating- Good: 85%-100%
PARTICLE SIZES		The PM (particulate matter) value is the amount of particulate in your air, measured in micrograms (µg) per cubic meter. Your air purifier measures three particle sizes, PM1, PM2.5, and PM10.
PM1		Displays the amount of PM1-sized particles in your air, including viruses and ultra-fine allergens.
PM2.5		Displays the amount of PM2.5-sized particles in your air, including smoke and bacteria.
PM10		Displays the amount of PM10-sized particles in your air, including dust, mould, and pollen.

UNDERSTANDING YOUR AIR QUALITY

The rings on the front and top displays will change color as your air quality changes, allowing you to easily monitor your air quality even when you are far from the unit.



GOOD
85-100%

A blue ring means your air quality is good, with a low level of particle concentration.



FAIR
70-84%

An amber ring means your air quality is fair, with a moderate level of particle concentration. For better results, increase fan speed or select Auto Mode.



POOR
0-69%

A red ring means your air quality is poor, with a high level of particle concentration. For better results, increase fan speed or select Auto Mode.

Note: The air quality sensor uses a cumulative particle count across all PM sizes to determine percentage of clean air.

OPTIMISING FAN SPEED

Your air purifier is equipped with 4 fan speed settings. Adjust fan speed to optimise your cleaning performance.

DISPLAY	SPEED	BEST FOR
	1	Quiet Operation
	2	Reducing Odours
	3	Reducing Allergens
	4	Maximum Cleaning

TROUBLESHOOTING AND FREQUENTLY ASKED QUESTIONS

PROBLEM	SOLUTION
What are the recommended settings?	• We recommend using this air purifier in Auto Mode. Auto Mode leverages your air purifiers particle sensor, and this adjusts the air purifiers fan speed automatically. Higher fan speeds work best for allergies sufferers and dirty environments.
What is Eco Mode?	• After 100% air quality status is achieved for 10 minutes in Auto Mode, your air purifier will enter Eco Mode. Your fan will turn off until particles are detected. This will optimise your filters life.
Can I mute my air purifier beeping?	• To control your unit's beeping, hold the Air Info and Child Lock buttons at the same time for two seconds.
How come my control panel buttons do not work?	• Your air purifier may have the child lock setting activated. Press the Child lock button for two seconds to control this setting.
Why is my air quality always at 100%?	• If your air purifier displays a blue ring, your air quality is good. However, air quality will fluctuate as pollutants enter or develop in your home. Activities like smoking, cooking, burning candles or spraying cleaning products (among other things) can add more pollutants to your air. Our Clean Sense IQ technology tracks this fluctuation in real time and adjusts as it detects particles. Please visit: https://support.sharkclean.co.uk for more information
Why is my air quality never at 100%?	• If your air quality never reaches 100%, make sure that the filter is properly installed without its original plastic packaging. Activities like smoking, burning candles, running a humidifier, opening windows, and cooking (among other things) can add more pollutants to your air. Make sure to survey your environment and remove anything that could be causing low air quality.
Why is my air purifier vibrating or making unusual loud noises?	• Make sure the unit is set up on its base, and on a flat, level surface.
Why is there no air flow?	• Increase the fan speed on your unit to improve performance. Make sure that all packaging is removed from the filter, and it is properly installed in the unit. Unplug the unit and clean off any dust or debris from the intake and the air vent areas.
Can I wash the filter?	• No, the filter is not washable. Keep filter away from water and dispose of it when it is dirty.
How often should I switch my filter?	• We recommend switching your filter every 6-12 months.
How do I optimise my filter life?	• To maximise your air purifier's filter life, we recommend flipping and rotating the direction of your filter every three months. This will help equalise and balance the distribution of captured particles throughout the filter allowing for extended usage.
Where can I buy replacement filters?	• You can buy replacement filters from select retailers or at: https://sharkclean.co.uk

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Customer Service

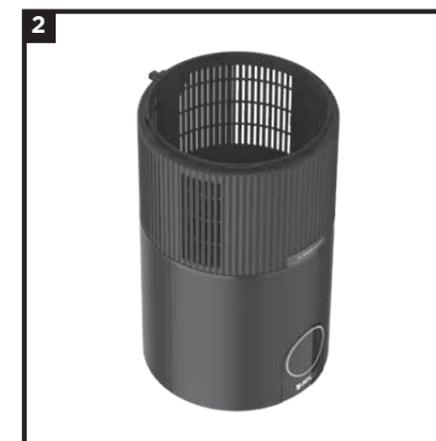
For further assistance, call 0800 8620453.

INSTALLING AND REMOVING THE FILTER

NOTE: Always remove all protective packaging from the filter before installing.

When the filter timer has 0% remaining, the FILTER LIFE button on the top control panel will blink, indicating that it's time to install a new filter.

1. Turn off and unplug the unit before removing or installing filters.
2. Remove the filter door from the bottom of the unit by twisting the filter door to the unlocked position and removing.
3. To remove the old filter, pull it out by the tabs at the top and bottom of the filter (2). Discard old filter in rubbish bin.
4. Remove all packaging and wrapping from the new filter.
5. Insert the new filter, then replace the filter door. Twist the filter door until it clicks into place.
6. Plug the unit back in and turn on power. Calibration will begin.
7. After installing a new filter, press and hold the Filter Life button on the top control panel for 3 seconds to reset the filter life percentage. The unit will beep when the filter life is reset to 100%.



Disposing of used filters

Filters can't be cleaned or recycled. After removing a used filter, wrap it in an airtight plastic bag for disposal. As an extra precaution, wear gloves when handling a dirty filter.

MAINTAINING YOUR AIR PURIFIER

NOTE: Always unplug the unit before doing any cleaning or maintenance.

Exterior Cleaning:

For best results, clean the exterior of the unit every two months or as needed. Use a microfibre cloth to remove dust. Wipe down the exterior with a microfibre cloth dampened with warm, soapy water. Avoid excess water and abrasive chemical cleaners to prevent damage.



Interior Cleaning:

For best results, clean the interior of the unit every two months or as needed. Remove the filter cover, take out the filter, and use a vacuum cleaner or a microfibre cloth to remove dust and debris from the interior of the unit. **DO NOT** use abrasive chemical cleaners on the inside of the unit.



To maximise your air purifier's filter life, we recommend flipping and rotating your filter every three months. This will help equalise and balance the distribution of captured particles throughout the filter allowing for extended usage.



ORDER ADDITIONAL ACCESSORIES AND REPLACEMENT FILTERS

Additional accessories and replacement filters are available on sharkclean.co.uk



SHARK® NANOSEAL™ BASE FILTER WITH TRUE HEPA
Captures 99.97% of large, small, & micro-sized particles from the air.



Remote Control
Use the remote control to operate your air purifier from a distance.

REMOTE CONTROL BUTTONS

1. **On/Off:** Turns the unit on/off.
2. **Air Info:** Switch between air quality display options.
3. **Auto:** Enables Auto Mode.
4. **Brightness:** Adjusts brightness.
5. **Fan Speed:** Adjusts fan speed.
6. **Shut-Off Timer:** Sets timer.



When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your “statutory rights”). You can enforce these rights against your retailer. However, at Shark® we are so confident about the quality of our products that we give the product owner an additional manufacturer’s guarantee of up to two years - one year as standard, two years total on registration. These terms and conditions relate to our manufacturer’s guarantee only - your statutory rights are unaffected.

The conditions below describe the prerequisites and scope of our guarantee. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

Shark® Guarantees

A household appliance like a Air Purifier constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

Every Shark® machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It’s free to call, and you’ll be put straight through to a Shark® representative. You’ll also find online support at www.sharkclean.co.uk.

How do I register my extended Shark® guarantee?

You can register your guarantee online within 28 days of purchase. To save time, you’ll need the following information about your machine:

- Date you purchased the machine (receipt or delivery note).

To register online, please visit www.Sharkclean.eu/uk/register-guarantee. Products purchased directly from Shark® are automatically registered.

What is covered by the free Shark® guarantee?

Repair or replacement (at Shark’s discretion) of your Shark® machine, including all parts and labour. A Shark® guarantee is in addition to your legal rights as a consumer.

What are the benefits of registering my free Shark® guarantee?

The key benefit is the additional one year guarantee. When you register your guarantee we’ll have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Shark® Air Purifier and hear the latest news about new Shark® technology and launches.

If you register your guarantee online, you’ll get instant confirmation that we’ve received your details.

How long are new Shark® machines guaranteed for?

Our confidence in our design and quality control means that your new Shark® Air Purifier is guaranteed for a total of up to two years - one year as standard, two years on registration.

Where can I buy genuine Shark® spares and accessories?

Shark® spares and accessories are developed by the same engineers who developed your Shark® Air Purifier. You’ll find a full range of Shark® spares, replacement parts and accessories for all Shark® machines at www.sharkclean.co.uk.

Please remember that damage caused by use of non-Shark® spares is not covered under your guarantee.

What is not covered by the free Shark® guarantee?

1. Normal wear and tear of wearable parts, which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this guarantee. Replacement parts are available for purchase at sharkclean.co.uk.
2. Any unit that has been tampered with or used for commercial purposes.
3. Accidental damage and faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Air Purifier which is not in accordance with this Shark® Instruction booklet supplied with your machine.
4. Use of parts not assembled or installed in accordance with these instructions.
5. Faulty installation (except where installed by Shark®).
6. Repairs or alterations carried out by parties other than Shark® or its agents.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Instruction Guide is designed to help you get a complete understanding of your new Shark® Air Purifier.

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